

CLEAR WATER SCRUBBERS ONE YEAR LIMITED WARRANTY

Clear Water Scrubbers products (“Product”) are warranted to be free from defects in materials or workmanship for one (1) year from the date of purchase from an authorized dealer of Clear Water Scrubbers products (“Warranty Period”). If a defect in the Product arises within this Warranty Period, we will, at our sole discretion, repair or replace any components that fail in normal use. Such repairs or replacement will be made at no charge to you for parts and/or labor, provided that you shall be responsible for any transportation charges. Replacement products may be new or refurbished at our discretion.

This warranty does not apply to: (i) cosmetic damage, such as scratches, nicks, stains and dents; (ii) consumable parts, such as LED lights, unless product damage has occurred due to a defect in materials or workmanship; (iii) damage caused by accident, abuse, misuse, water (in excess of specifications), flood, fire, or other acts of nature or external causes; (iv) damage caused by service performed by anyone who is not an authorized service provider of Clear Water Scrubbers; (v) damage because the instructions for use or maintenance of the Product are not complied with; or (vi) damage to a product that has been modified or altered without the prior written permission of Clear Water Scrubbers.

Repairs have a ninety (90) day warranty. If the unit sent in is still under its original warranty, then the new warranty will be the longer of ninety (90) days or the balance of the original one year warranty.

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. Subject to applicable law, in no event shall our liability exceed the purchase price of the model of scrubber purchased.

RETURNS

We have worked very hard to create a unique algae scrubber that we believe you will truly enjoy using and which will improve the ownership experience of your fish tank. In the rare event that you are not completely satisfied with our Product, you may return to us any functioning Clear Water Scrubbers product you purchase from us within 30 days of purchase for a full refund (based on your method of payment). If you purchased a Clear Water Scrubbers product from a third party, such party will provide information about eligible returns. For all returns, including warranty returns, you must pack your Clear Water Scrubbers product in its original packaging and include all accessories and documentation. We reserve the right to charge for any damage to the Clear Water Scrubbers product, and missing part fees may apply.

Please contact Clear Water Scrubbers customer service prior to returning any product to receive a return authorization form and RMA number. You will be responsible for, and pre-pay, all return shipping charges and shall assume all risk of loss or damage to product while in transit to us. We recommend that you use a traceable method of shipping for your protection. We will pay for shipping to return any product to you.

Email us at sales@clearwaterscrubbers.com to obtain an RMA number. Once you have obtained the RMA number, please send to us your purchased Clear Water Scrubbers product with the RMA number clearly marked on the outside of the package and on the shipping slip if you choose to use traceable carriers such as UPS or FEDEX. Shipping fees for returns are your responsibility. Return shipping instructions and return address will be included in your RMA document provided by Clear Water Scrubbers.